

PROMOTION OF ACCESS TO INFORMATION ACT 2 OF 2000 (Section 15(1))

Automatically available Ombud Council records

Subject	Type of record	Request	Website
Strategy, planning and performance	The following, where published as required by the PFMA for financial year 2023/24 onwards ¹ . <ul style="list-style-type: none"> • Strategic plans • Annual performance plans • Annual reports 		<ul style="list-style-type: none"> ✓ ✓ ✓
Governance	<ul style="list-style-type: none"> • Names of directors and composition of Board and Committees • This PAIA Manual • POPIA Privacy Statement • Regulatory framework 		<ul style="list-style-type: none"> ✓ ✓ ✓ ✓
Financial and procurement	<ul style="list-style-type: none"> • Published budget and levy proposals • Advertised and awarded tenders • Contractor records 	<ul style="list-style-type: none"> ✓ ✓ 	<ul style="list-style-type: none"> ✓
Human resources	<ul style="list-style-type: none"> • Advertised vacancies • Organisation design 	<ul style="list-style-type: none"> ✓ 	<ul style="list-style-type: none"> ✓
Ombud scheme records	<ul style="list-style-type: none"> • Names, contact details and website links for ombud schemes • Governing rules of ombud schemes and related published consultation documents • Scheme recognition certificates and conditions 		<ul style="list-style-type: none"> ✓ ✓ ✓
Regulatory (rule-making) functions	<ul style="list-style-type: none"> • Ombud Council Rules and related published consultation documents 		<ul style="list-style-type: none"> ✓
Other	<ul style="list-style-type: none"> • Media releases • Any other records on our website 		<ul style="list-style-type: none"> ✓ ✓

¹ The Ombud Council became listed under the PFMA as a Schedule 3A public entity with effect from the 2023/24 financial year. Records referred to under this item are those required to be submitted to Parliament in accordance with the PFMA.