

NOTICE

REVOCATION OF RECOGNITION OF THE OMBUDSMAN FOR BANKING SERVICES AS AN INDUSTRY OMBUD SCHEME

The Ombud Council hereby confirms that the recognition of the **OMBUDSMAN FOR BANKING SERVICES** ("the Scheme") as an industry ombud scheme under the Financial Sector Regulation Act, 2017 (Act No. 9 of 2017) ("FSR Act"), which was granted on 1 May 2022 under Recognition Certificate No. OC/001/22, is revoked with effect from midnight on **29 February 2024**.

This notice is issued in accordance with section 199(1)(a) of the FSR Act, following the Scheme's application for revocation of its recognition as an industry ombud scheme.



Leanne Jackson
CHIEF OMBUD
OMBUD COUNCIL

Date of publication: 27 February 2024.