

## INVITATION FOR SUBMISSIONS

### DRAFT GOVERNING RULES FOR THE NATIONAL FINANCIAL OMBUD SCHEME SOUTH AFRICA

The Ombud Council hereby invites, in accordance with section 214(1) of the Financial Sector Regulation Act, 2017 (Act No. 9 of 2017) (FSR Act), submissions on the draft governing rules for the NATIONAL FINANCIAL OMBUD SCHEME SOUTH AFRICA ("NFO Scheme").

Please find the following documents attached:

- Annexure A : Explanatory notice.
- Annexure B : Statement of need, intended operation and expected impact of the proposed NFO governing rules.
- Annexure C : Draft Memorandum of Incorporation ("MOI") of the NFO Scheme.
- Annexure D : Draft Rules of the NFO Scheme.
- Annexure E : Template for making submissions.

This invitation and the above documents are also available on the Ombud Council's website at <https://www.ombudcouncil.org.za>.

Submissions on the draft NFO scheme governing rules (Annexures C and D) must be submitted in writing, on or before **14 December 2023** to the Ombud Council, at [admin@ombudcouncil.org.za](mailto:admin@ombudcouncil.org.za) , using the attached submission template (Annexure E).

**LEANNE JACKSON  
CHIEF OMBUD  
OMBUD COUNCIL**

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